

Citizenship, Immigration & Multiculturalism

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Host Program

<http://www.cic.gc.ca/english/department/partner/host-spo.asp>

The Host Program is a volunteer-based program whereby newcomers are matched with Canadian volunteers who help them learn about available services in their community, practice their English or French, participate in community activities, understand the Canadian labour market, and find job contacts in their field. By connecting newcomers to Canadians, the program promotes inclusion and diversity, improves cross-cultural understanding, and helps reduce racial stereotyping. Over 4,988 clients received Host-related services in 2006.

Contact Information

- General Inquiries: 1 888 242-2100
- TTY: 1 888 576-8502

Related Information

- The governments of British Columbia, Manitoba and Quebec are responsible for the development and delivery of settlement and integration programs in their own province.

Immigrant Settlement and Adaptation Program

http://www.tbs-sct.gc.ca/rma/eppi-ibdrp/hrdb-rhbd/dep-min/cic/isap-peai/description_e.asp

The objective of ISAP is to help newcomers settle and integrate into Canadian society so that they can participate in Canadian life as soon as possible. This program funds the delivery of services, such as providing general information on life in Canada, translation and interpretation, referral to community resources, solution-focused counseling, and basic employment-related services. ISAP also provides funding to SPOs to undertake “service-bridging” activities with other community organizations, and special projects aimed at complementing and improving the delivery of settlement services.

ISAP services include the Canadian Orientation Abroad (COA) Initiative. COA is aimed at orienting future newcomers to life in Canada before their arrival. Different COA modules are designed to meet the needs of a diverse clientele. Topics include an introduction to Canada, the settling-in period, employment and education, rights and responsibilities, climate, finding a place to live, living in a multicultural society, the cost of living, family life, communications, and adapting to life in Canada. During 2006–2007, 13,831 people received COA training in approximately 24 countries overseas.

The Immigration Settlement and Adaptation Program pays for direct services to the immigrants such as:

- Reception
- Orientation
- Translation
- Interpretation
- Employment-related services

Note: Manitoba, British Columbia, and Quebec have programs similar to LINC, the Host Program, and ISAP, but they may have slightly different names.

See the list of [immigrant-serving organizations](#) across Canada.

ELT (Enhanced Language Training)

<http://www.cic.gc.ca/english/newcomers/elt-newcomer.asp>

ELT aims to develop and deliver higher levels of language training and job-specific language training, including labour market understanding or experience across Canada. As a component of the Immigrant Settlement and Adaptation Program, ELT is expected to provide the following:

- Higher levels of language training, Canadian Language Benchmarks (CLB) or the Standards linguistiques canadiens (SLC) levels 7-10 (English or French) will be developed and delivered to help meet the needs of immigrants who enter the country with basic or intermediate English or French skills but need higher levels of language ability to enter and remain in the labour market;
- Higher levels (CLB/SLC 7-10) of job-specific language training will be developed and delivered to enable immigrants to find and retain jobs commensurate with their qualifications and skills; and
- In order to promote regionalization, CLB/SLC levels 1-10 (English or French) will be developed and delivered in smaller centres without language training infrastructure (specifically the Language Instruction for Newcomers to Canada [LINC] program). (ELT is not intended to duplicate or substitute for the delivery of LINC);
- All of the above must include a bridge to work component, such as work placements, mentoring, cultural orientation to the workplace, preparation for licensure exams and internships for eligible clients.

Language Instruction for Newcomers to Canada (LINC)

<http://www.servicecanada.gc.ca/eng/goc/linc.shtml>

LINC is a Government of Canada program for all eligible adult immigrants. It offers:

- Free language training for adult newcomers who want or need basic English or French
- Language classes given by school boards, colleges and local organizations
- The choice, in some regions of studying part time, full time, evenings or weekends, depending on your needs and your schedule
- Transportation and child-minding, if necessary

Your local organization serving immigrants can direct you to a LINC Assessment Centre, which will determine your current English or French language ability. The Centre will then refer you to organizations offering LINC classes.

Resettlement Assistance Program (RAP)

<http://www.cic.gc.ca/english/refugees/outside/resettle-providers.asp>

Resettlement assistance is provided by the Government of Canada to Convention Refugees Abroad and members of the Source Country Class, and in some instances, members of the Country of Asylum Class who have been identified as Joint Assistance Sponsorship (JAS) cases, admitted to Canada as government-assisted refugees. These funds are given to help pay for

- meeting the refugee at the airport or port of entry;
- temporary accommodation;
- help in finding permanent accommodation;
- basic household items; and
- general orientation to life in Canada.

This money is also used to provide the refugee with income support for up to one year or until that person becomes self-sufficient, whichever comes first.

Financial Information

- The financial assistance is non-repayable and provided to refugees and protected persons for up to one year after their arrival in Canada or until they become self-sufficient, whichever comes first.

Contact Information

- General Inquiries: 1 888 242-2100
- TTY: 1 888 576-8502

Immigration Loans Program

http://www.servicecanada.gc.ca/eng/goc/immigration_loan.shtml

The Immigration Loans Program (ILP) is funded from the federal government's Consolidated Revenue Fund. Repayments on the loans replenish this fund. Loans are approved according to the applicant's needs and ability to repay.

Loans are largely given to government-assisted or privately sponsored members of the Convention Refugees Abroad, Country of Asylum and Source Country classes. The loans may be approved to pay for:

- the costs of medical examinations abroad;
- travel documents; and
- transportation to Canada.

Assistance loans are also available to newcomers to cover expenses such as housing rental, telephone deposits and work tools.

Interest is charged on ILP loans. The interest rate is set each January by the Department of Finance.

Interim Federal Health Program

<http://www.fasadmin.com/>

Citizenship and Immigration Canada administers the Interim Federal Health (IFH) Program. Refugees are eligible for full benefits under the IFH Program until their provincial health plan coverage begins. Once provincial coverage has started, refugees are eligible for supplemental coverage under the IFH Program, which covers emergency dental, vision and pharmaceutical care.

For more information on the IFH, visit the website: <http://www.fasadmin.com/>.

Multiculturalism and Human Rights

Human Rights Program

<http://www.pch.gc.ca/pgm/pdp-hrp/index-eng.cfm>

Objective

To increase the awareness, knowledge, and practical enjoyment of human rights in Canada, this program provides a limited number of grants and contributions to related projects.

Project proposals must establish clear links between the funding requested and the human rights education activities, along with the results to be achieved with respect to increasing awareness, knowledge, and practical enjoyment of human rights in Canada. To receive funding under this program, human rights standards as set out in the *Canadian Charter of Rights and Freedoms*, the Universal Declaration of Human Rights, and the international human rights agreements to which Canada is signatory must be an explicit and important part of the project activities. The program focuses on projects that reach a Canadian audience.

Who can apply?

Canadian non-profit organizations, professional organizations, universities, and post-secondary institutions.

When is the deadline?

An initial selection of projects for funding is made in May of each year. Additional applications are considered throughout the year, as long as funds remain available.

For more information

Human Rights Program
Multiculturalism and Human Rights Branch
Canadian Heritage
25 Eddy Street, 11th Floor (15-11-B)
Gatineau, Quebec
K1A 0M5

Tel.: 819 994-3458

Fax: 819 994-5252 E-mail: droits-rights@pch.gc.ca

Website: <http://www.pch.gc.ca/pgm/pdp-hrp/index-eng.cfm>

Multiculturalism Program

<http://www.cic.gc.ca/multi/index-eng.asp>

Objective

Funding provided under the terms and conditions of the MultiProgram supports these goals and focus on initiatives to achieve the following **funding program objectives**.

- i. Ethno-Cultural/Racial Minorities Participate in Public Decision-Making (Civic Participation):

To assist in the development of strategies that facilitate full and active participation of ethnic, racial, cultural, and religious communities in Canadian society.

- ii. Communities and the Broad Public Engage in Informed Dialogue and Sustained Action to Combat Racism (Anti-Racism, Anti-Hate, Cross-Cultural Understanding):

To increase public awareness, understanding, and informed public dialogue about multiculturalism, racism, and cultural diversity in Canada.

To facilitate collective community initiatives and responses to ethnic, racial, cultural, and religious conflict and hate-motivated activities.

- iii. Public Institutions Eliminate Systemic Barriers (Institutional Change):

To improve the ability of public institutions to respond to ethnic, racial, cultural, and religious diversity by assisting in the identification and removal of barriers to equitable access and by supporting the involvement of these ethno-racial/cultural communities in the public decision-making process.

Who can apply?

Financial assistance will be provided for not-for-profit projects to:

- Canadian not-for-profit organizations or associations;
- Non-federal Canadian public or public-interest institutions such as the media, boards of education, schools, colleges and universities, chambers of commerce, law enforcement and police agencies, hospitals and other health care institutions;
- Regional and municipal government and their agencies;
- First Nations and Inuit governments, band councils and organizations; and
- Canadian citizens and permanent residents.

When is the deadline?

You can apply at any time. It takes a minimum of eight weeks to assess your completed proposal. Proposals for research projects are requested through public calls, which have specific deadlines.

For more information

Multiculturalism Program

Toll-free: 1 888 77 Multi (1 888 776-8584)

E-mail: multi.canada@pch.gc.ca

Website: <http://www.cic.gc.ca/multi/index-eng.asp>

The Live-in Caregiver Program:

<http://www.cic.gc.ca/english/work/caregiver/apply-who.asp>

You must meet certain requirements to be eligible for the Live-in Caregiver Program in Canada.

You will need:

- A positive Labour Market Opinion (LMO) from an employer in Canada
- A written contract with your future employer, signed by you and your employer
- Successful completion of the equivalent of a Canadian secondary school education
- At least six months' training or at least one year of full-time paid work experience as a caregiver or in a related field or occupation (including six months with one employer) in the past three years
- Good knowledge of English or French
- A work permit before you enter Canada

A positive Labour Market Opinion (LMO) from an employer in Canada

Before hiring you, your employer must:

- apply to Human Resources and Skills Development Canada/Service Canada (HRSDC/SC) to have his or her suggested job offer reviewed; and
- receive a positive Labour Market Opinion (LMO) from HRSDC/SC.

HRSDC/SC will assess your employer's job offer and the employment contract to be sure that it meets the requirements for wages and working conditions and the provincial labour and employment standards, and that there are not enough Canadians or permanent residents available to work as live-in caregivers in Canada. If HRSDC/SC finds the job offer acceptable, they will issue a positive LMO to your employer.

You will need a copy of this positive LMO when you apply for a work permit.

A written contract with your future employer, signed by you and your employer

You and your future employer are legally required to sign a written employment contract. You must submit the signed contract with your work permit application. This must be the same employment contract submitted to HRSDC/SC by your

employer, unless you provide an explanation of any changes (for example, a new start date).

The written employment contract will ensure there is a fair working arrangement between you and your employer.

The employment contract must demonstrate that the Live-in Caregiver Program requirements are met by including a description of:

- mandatory employer-paid benefits, including:
 - transportation to Canada from your country of permanent residence or the country of habitual residence to the location of work in Canada
 - medical insurance coverage provided from the date of your arrival until you are eligible for provincial health insurance
 - workplace safety insurance coverage for the duration of the employment
 - all recruitment fees, including any amount payable to a third-party recruiter or agents hired by the employer that would otherwise have been charged to you
- job duties
- hours of work
- wages
- accommodation arrangements (including room and board)
- holiday and sick leave entitlements
- termination and resignation terms

A contract template is provided below. Your contract does not have to look exactly like this, but it **must** contain all the information and clauses indicated as mandatory.

- [Live-in Caregiver Program: Contract Template](#)

The contract template is different for the province of Quebec and is available on the [ministère de l'Immigration et des Communautés culturelles \(Quebec Immigration\) website](#).

Successful completion of the equivalent of a Canadian secondary school education

You must have successfully completed the equivalent of Canadian high school education (secondary school). Because of the differences in school systems across Canada, it is not possible to give a precise number of years. In most provinces, it takes 12 years of schooling to obtain a Canadian high school

diploma. The immigration officer assessing your application will let you know what is needed.

At least six months' training or at least one year of full-time paid work experience as a caregiver or in a related field or occupation (including six months with one employer) in the past three years

To claim work experience, you need to have worked for one year, including at least six months of continuous employment for the same employer. This work experience must be in a field or occupation similar to what you will do as a live-in caregiver. This experience must have been acquired within the three years immediately before the day on which you make an application for a work permit as a caregiver.

To claim training, it must have been full-time training in a classroom setting. Areas of study could be early childhood education, geriatric care, pediatric nursing or first aid.

Good knowledge of English or French

You must be able to speak, read and understand either English or French so that you can function on your own in your employer's home. For example, you must be able to call emergency services if they are needed, and to understand labels on medication. You will be unsupervised for most of the day and may have to communicate with someone outside the home. You can also read and understand your rights and obligations if you can function in English or French.

A work permit before you enter Canada

If your application is successful, you will receive a letter of introduction from the Canadian visa office responsible for your area. You will need to present this letter to the Border Services Officer upon arrival in Canada in order to obtain your work permit.

Learn more about [work permits](#) and [how to apply for a work permit](#).
