

# **National Defense and the Canadian Forces**

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# **Applied Research Program**

<http://www.drdc-rddc.gc.ca/sciences/arp-pra-eng.asp>

## **What is it?**

The Applied Research Program (ARP) is a Defence R&D Canada program designed to advance the defence science knowledge base, investigate novel and emerging technologies and explore the military application of those technologies.

## **Background**

Defence R&D Canada's technical program is delivered through thrusts - delivery "packages" of S&T activities that are developed in consultation with Canadian Forces partners. Each thrust addresses a broad spectrum of science and technology gaps from the near to long-term and involves a team of S&T staff and external partners, including academia, industry, and allies.

## **Facts and Figures**

Typical ARP projects last five years and range between \$3 million and \$6 million. About 600 of Defence R&D Canada's science and technology professionals in the seven research centres work on more than 80 ARP projects. This mainstream program element is supported by about \$43 million in contract funds.

## **Programs within the ARP**

### **Mutual Partnership Agreements**

This is the largest of Defence R&D Canada's research programs. It annually develops a Mutual Partnership Agreement with its strategic partners within the Department of National Defence for the delivery of S&T and strategic S&T advice. The delivery of S&T under these agreements often involves the programs mentioned below.

### **Technology Investment Fund (TIF)**

Supports forward-looking, high-risk, but potentially high-payoff, research projects.

### **Defence Industrial Research Program (DIRP)**

Provides financial and scientific support for research projects initiated by Canadian industry with relevance to the defence of Canada and its allies.

## **Contact Us**

DIR Program Manager

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# **DND/NSERC Research Partnership Program**

[http://www.nserc-crsng.gc.ca/Professors-Professeurs/RPP-PP/RPADND-EPRMDN\\_eng.asp](http://www.nserc-crsng.gc.ca/Professors-Professeurs/RPP-PP/RPADND-EPRMDN_eng.asp)

## **Introduction**

A key strategic goal of the Department of National Defence (DND) and the Natural Sciences and Engineering Research Council (NSERC) is to collaborate fully in the development of an innovative, knowledge-based economy.

To achieve this goal, DND and NSERC have established a jointly managed and funded DND/NSERC Research Partnership Program that aims to:

- capitalize on the complementary R&D capacity existing in the universities and in DND in order to generate new knowledge and support the development of new technical capabilities relevant to the development and application of dual-use technologies in selected areas of interest to both DND and NSERC;
- build strong two- and three-way linkages and create synergy between researchers in DND and universities and the private sector;
- achieve the efficient and effective transfer of research results and technology to identified receptors in the public and the private sector; and
- train and develop highly qualified personnel in priority areas consistent with the future human resource requirements in the public and private sectors.

## **Grants Available**

DND and NSERC will provide funding for university-based research, research training and research-related activities carried out in collaboration with DND and Canadian-based companies. In exceptional cases, the industrial collaboration may not be secured, i.e., the industrial capacity/potential industrial users may not yet exist in Canada. In such cases, applicants must specify in their application, why the proposed research represents an exceptional opportunity and how the research results will be exploited to the benefit of Canada. The maximum value of the research grants made available under this program is normally limited to \$500,000 per project. Requests exceeding this amount will only be considered under special circumstances and on a case-by-case basis.

Eligible activities include research projects and research programs (composed of a number of related research projects).

## **Terms of Support**

Approved activities may be supported for terms of up to five years with funding beyond the first year contingent upon evidence of satisfactory progress and, where applicable, evidence of continuing support from the industrial partner(s).

## Eligibility

The program is open to academic staff members of Canadian universities. Applicants must satisfy normal NSERC Eligibility Criteria as outlined in NSERC's *Program Guide for Professors*.

To be eligible for support, a proposal must involve a collaborative effort with at least one eligible industrial partner and/or at least one DND Scientific Authority; it must also include information about intellectual property agreement(s) being negotiated or in place that specifically address the disposition of intellectual property rights coming into and/or emanating from the proposed research project.

An eligible industrial partner is a single Canadian-based firm or consortium of companies incorporated and operating in Canada. The industrial partner(s) must include at least one eligible industrial partner but can include other eligible and non-eligible companies.

## Research Priorities

The program will support unclassified university-based research dedicated to the development of non-weapon specific technologies with dual-use applications oriented towards the objectives of DND and with broader commercial applications.

Proposals should address the following priority research areas as agreed by DND and NSERC:

**Electronics** – *Technologies for ensuring the secure transmission of information over the entire electromagnetic spectrum;*

**Undersea Systems** – *Undersea sensor and response systems, including integration of undersea systems;*

**Information Systems** – *Integration of technologies for decision-making and for distribution of data and information among users;*

**Air Vehicles** – *Technologies and their integration that relate to flight in the earth's atmosphere;*

**Naval Platforms** – *Technologies that relate to the safe, efficient and effective operation of surface ships and underwater vehicles;*

**Mobility Systems** – *Technologies that affect mobility of land vehicles;*

**Surveillance Systems** – *Exploiting the electromagnetic spectrum for detection, tracking and classification of objects;*

**Human Systems Integration** – *Technologies supporting maximization of personnel readiness and performance through effective training strategies, human information processing, human-computer and human-machine interfaces;*

**Life Support Systems** – *Technologies concerned with human effectiveness, protection, health, safety and survival in operational environments.*

## Evaluation Criteria

Proposals will be evaluated on the basis of the following criteria:

1. **Relevance to DND and NSERC Research Priorities**

- the extent to which the proposed research activity addresses the research priorities established by the DND/NSERC Steering Committee.

## **2. Merit of the Research Proposal**

- the originality and quality of the research;
- the focus and coherence of the research proposal;
- the appropriateness and advantages of a collaborative approach to the proposed research;
- the quality of the research team, including the mix of expertise and the contribution individual participants will make to the research effort;
- the availability and suitability of the equipment and facilities;
- the benefits of the proposed research, and its potential impact, within a reasonable time, on Canada's defence capabilities, economy, industry, or society; and
- the justification for the level and duration of funding requested vis-à-vis the stated objectives.

## **3. Interactions and Partnerships**

- the nature and extent of the contributions and potential contributions from all participants;
- the ability of the participants to exploit the research results to the benefit of Canada;
- a plan for ensuring effective interaction among all participants in the research; and
- a strategy for communicating the achievements and results of the project to all interested parties.

## **4. Training**

- the extent to which all participants are involved in the training of highly qualified personnel; and
- a plan to facilitate the training of highly qualified personnel in settings that encourage interaction with the participants.

## **5. Management and Budgeting**


- the appropriateness of the overall budget, which includes the funds requested from NSERC and the contributions from other sources;
- the level of commitment of the applicant and key researchers to the project and its management; and
- where appropriate, a management structure that will ensure effective research, research planning, budgeting, and interaction among all participants.

## **Company Contributions**

Cash and in-kind contributions from industry are recognized by the program as eligible contributions and valid commitments if they are used to defray the direct cost of the proposed activity. These include expenditures essential to carry out the activity, such as stipends to students and postdoctoral fellows, salaries for professional and technical staff, cost of materials and consumables, purchase of


technical services, research-related travel and other direct costs incurred in meeting the research objectives.

Cash contributions from industry not recognized by the program include payments towards university overheads, licensing fees, faculty honoraria and consulting fees.

The company can make an in-kind contribution (at fair market value and standard labour rates) in addition to the cash contribution. The recognized company contribution is the total cash or cash and in-kind and this contribution may be matched by the program on the basis of a 2:1 ratio, i.e., the program may contribute up to two dollars for every dollar invested by the company. Normally, the value of the auditable in-kind contributions recognized by the program will not exceed the value of the cash contribution. For a full discussion of valid in-kind and appropriate cost-sharing ratios, refer to the  Guidelines on Eligibility and Value of In-Kind Contributions [32 KB – 3 Pages].

All applications must involve at least one partner from outside of the academic sector to be eligible. Only in exceptional circumstances will applications without industrial support, or involving in-kind only contributions from industry, be accepted in this program. In such cases, applicants must provide strong justification and documentation of an exceptional opportunity to advance research in one of the program's identified priority research areas. Applicants must also describe the potential economic impact of the proposed research on Canada and present a plan for increasing the awareness and involvement of Canadian industry in this new field.

### **Intellectual Property**

With regards to the ownership of the rights to intellectual property resulting from the research, refer to NSERC's  Policy on Intellectual Property [35 KB – 2 Pages] in the *Program Guide for Professors*.

When applying for grants, applicants must describe any agreements being negotiated or in place concerning the protection and disposition of intellectual property, exploitation of research results, and publications. In addition, provisions for the ownership of intellectual property resulting from the research must be included in the application and are subject to approval by the participants. The participants recognize that DND will normally seek rights to use or have used resulting intellectual property for defence purposes. A separate intellectual property agreement will be established between DND and the participants of each research project supported through this program. Awards will be made on the condition that the parties reach an agreement on the disposition of intellectual property acceptable to DND and NSERC. DND, as a co-founder of the program, must be a signatory to the intellectual property agreement.

### **Application Procedures**

As a first step, applicants must contact the DND scientific authority to ensure that the proposed research activity aligns with the DND research priorities.

Research proposals must be submitted on NSERC forms. Applicants are required to meet all NSERC regulations described in its *Program Guide for Professors*. Proposals can be submitted at any time using Forms 100, 101 and 183A. Full instructions for professors and their industrial sponsors on how to complete the forms and on-line submission are found on NSERC's On-line Services page.

DND support to the project must be documented by filling the appropriate section of Form 101, Part I.

Before submitting an application, applicants and industrial partners are invited to discuss their proposals with the NSERC program officer, who can also comment on written drafts. The program officer does not assess the scientific or technical content, which will be done by peer reviewers, but can suggest changes that may strengthen the proposal. Applicants should ensure that their proposals include all the necessary information, since they may not have the opportunity to clarify their proposals during the review process.

The original application plus six copies can be submitted at any time throughout the year.

DND/NSERC Research Partnership Program  
Natural Sciences and Engineering Research Council  
350 Albert Street  
Ottawa, Ontario  
K1A 1H5

It is not necessary to submit an additional application to DND.

All decisions are final and appeals will not be entertained.

### **Acknowledgements**

Acknowledgement of the DND and NSERC assistance is expected in any communication arising from or referring to the activities supported by the DND/NSERC Research Partnership Program.

### **Other Information**

Questions about the program, its objectives, policies, completion of forms, etc. should be addressed to:

Rémy Chabot  
Program Officer

Research Partnerships Programs  
DND/NSERC Research Partnership Program  
NSERC

Tel.: 613-995-5667

Fax: 613-992-5337

E-mail: [remy.chabot@nserc-crsng.gc.ca](mailto:remy.chabot@nserc-crsng.gc.ca)

Web site: [www.nserc-crsng.gc.ca](http://www.nserc-crsng.gc.ca)

# Technology Demonstration Program

<http://www.drdc-rddc.gc.ca/sciences/tdp-pdt-eng.asp>

## Overview

The main objective of the Technology Demonstration Program (TDP) is to impact future defence capabilities by demonstrating the military utility of emerging concepts and technologies.

The TDP sponsors approximately 40 defence research and development projects with an average funding value of \$6 million. Typically, six new projects are selected from a pool of proposals each year.

TDP projects are collaborative in nature and usually require some form of meaningful investment by all stakeholders.

## Contact Information

TDP Secretariat  
[tdp-pdt@drdc-rddc.gc.ca](mailto:tdp-pdt@drdc-rddc.gc.ca)

## **CF Personnel Assistance Fund (CFPAF)**

[http://www.sisip.com/en/Cfpaf\\_e/index.asp](http://www.sisip.com/en/Cfpaf_e/index.asp)

CFPAF provides financial assistance to serving and former members of the Canadian Forces (CF) and their immediate families.

A member of the CF is generally eligible to apply for CFPAF assistance after completion of one year of service. More eligibility information is provided with each program description.

### **Programs**

#### **Minor Disbursement Program (Grants)**

Grants of \$50 - \$200 are available at Bases/Wings/Units or from SISIP FS Financial Counsellors (serving members only), or Veterans Affairs Canada (former members only) to relieve immediate and genuine distress. To obtain assistance, family members can see a helping agent such as the Chaplain, Social Work Officer or the Family Resource Centre.

Eligibility:

- WW II Army Veterans;
- Former members of the Canadian Army (Regular) who completed one year of service; and
- Members and former members of the Canadian Forces (Regular) who completed one year of service.

#### **Self Improvement Loan Program (SILP)**

This loan program for serving Regular Force and Reserve Force Class C, is administered at your Base/Wing/Unit within established guidelines. Amounts from \$1000 to \$5,000 are available to provide for the welfare of military members and their families primarily to:

- Assist in emergency situations such as compassionate travel, urgent home and car repairs;
- Prevent financial distress situations; and finally
- Improve quality of life through education, purchase of a computer, acquire new furniture, minor renovation project etc.

Eligibility:

- Serving members of the CF (Regular) who have completed one year of service.

There are a few restrictions since CFPAF is a charity organization, loans cannot be authorized for investment purposes, including RRSP or as a down payment on the purchase of major assets, such as a house or brand new car.

### **Financial Distress Program (Grants and Loans)**

This program is available to both serving and former CF personnel with maximum grants of \$5,000 and \$25,000 for loans, when warranted by distress or other qualifying circumstances.

Eligibility:

- Serving and former members of the CF (Regular) who have completed one year of service and their dependents; and
- Serving and former members of the Reserve Force after the first occurrence of the following:
  - One operational tour of duty of at least 6 months duration;
  - One year of continuous Class B or Class C Reserve Force service; or
  - Four consecutive years of Reserve Force service.

### **Education Assistance Loan Program (EALP)**

Loans, from \$1,200 to \$4,000, are available to encourage and assist eligible serving and former personnel and their immediate family members to obtain a post-secondary education with a lifetime maximum of \$16,000 per student.

Eligibility:

- Serving and former members of the CF (Regular) who have completed one year of service.

### **To Apply**

#### **Serving Members**

If you need access to the CFPAF programs, please contact your Base/Wing/Unit or a SISIP FS Financial Counsellor.

#### **Former Members**

Former service members may contact a Counsellor of Veteran Affairs Canada or a Service Officer of the Royal Canadian Legion, or any other Social Service Agency.

**Contact the CFPAF Office at:**

CFPAF  
SISIP Financial Services  
234 Laurier Avenue West  
Ottawa, ON K1P 6K6  
tel: 613-760-3447  
1-888-753-9828  
fax: 613-233-5907  
Email: [cfpaf@cfpsa.com](mailto:cfpaf@cfpsa.com)

### **Donate to CFPAF**

Donations to CFPAF can be made, either **online** or by **cheque**.

Making a donation:

#### **CHEQUE:**

If you wish to make a donation by cheque, please make it payable to the Canadian Forces Personnel Assistance Fund, write **donation** in the **Memo** section and mail to:

SISIP Financial Services  
CFPAF  
234 Laurier Ave. West  
Ottawa, ON K1P 6K6

To receive a receipt for income tax purposes, please include your mailing address.

#### **ONLINE:**

[http://www.sisip.com/en/Cfpaf\\_e/index.asp](http://www.sisip.com/en/Cfpaf_e/index.asp).

## **CF Soldier On**

<http://www.cfpsa.com/en/psp/SoldierOn/index.asp>

### **What is Soldier On?**

#### **Our Mission**

Soldier On will contribute to optimizing the functional independence of ill or injured CF personnel or former personnel by delivering programs and services and facilitating and integrating opportunities that support their full and active participation in physical fitness, health promotion and sport.

The Soldier On program achieves a number of aims. It encourages ill and injured CF personnel to attain and maintain a healthy and active lifestyle. It supports these personnel in increasing their independence, in developing new skills and in achieving goals. It furnishes an opportunity for them to socialize and explore common interests, and share learning experiences.

The primary objectives of Soldier On are as follows:

- To provide the resources and opportunities for ill and injured military personnel to fully and actively participate in physical fitness, health promotion and sport activities;
- To create awareness of Soldier On among ill and injured military personnel, other CF personnel, the general public and corporations;
- To investigate, foster and enhance partnerships with allied nations and national disability organizations offering relevant programs and services;
- To provide referrals for ill and injured military personnel and their families on relevant physical fitness, health promotion and sport activities conducive to optimizing functional independence.

#### **History**

Soldier On is a grassroots idea that grew. It was started in 2006 by Warrant Officer Andrew McLean, a CF Search and Rescue Technician and ultra-marathon runner, and Greg Lagacé, Paralympic Development Manager with the Canadian Paralympic Committee. The initiative expanded along with the needs of ill and injured military personnel, the interest and support of military leadership, and the promotion of health and physical fitness within the CF. In 2007, responsibility for Soldier On was transferred to the agency now known as Canadian Forces Personnel and Family Support Services (CFPFSS), and in November of that year the Soldier On program was complemented by the creation of the Soldier On Fund.

**Fact**

The origins of the Paralympic Movement ([www.paralympic.ca](http://www.paralympic.ca)), the global sports movement for athletes with a physical disability that parallels the Olympics, are linked to the rehabilitative care of WWII veterans, including some of the 55,000 Canadian soldiers injured during the war.

## Military Families Fund

[http://www.cfpsa.com/en/corporate/mfamily/purpose\\_e.asp](http://www.cfpsa.com/en/corporate/mfamily/purpose_e.asp)

### What is the purpose of the Fund?

***"Many Canadians have approached and asked how they could support our troops and their families in a variety of ways. This fund gives that generosity a home, and will provide us with a unique opportunity to support our families in the dark hours when they call out for help."*** General Rick Hillier, Former Chief of the Defence Staff

The Military Families Fund (MFF) is an **agile** and **responsive** means for Base and Wing Commanders, in concert with Military Family Resource Centers (MFRC) across the country, to help military families within hours of being advised of need. It will help with short-term emergencies and also provide long-term support. The MFF allows CF leadership to meet the special-case needs of CF members and their families with speed and flexibility not always available through the traditional programs.

The MFF enhances and complements, it does not replace, existing public and non-public programs. The Fund fills the gaps by providing for the unforeseen and often immediate needs that families may have due to conditions of service.

The MFF works with the already established and substantial existing support programs offered through the Canadian Forces Personnel Support Agency (CFPSA) and elsewhere, to CF members and their families. The MFF allows for several areas of support, including rehabilitation, education, financial assistance in the case of injury or death of a CF member due to service, and urgent and extraordinary financial demands where the ability to provide family necessities is at risk.

### How do I contribute?

**Tax receipts for 2008 will be issued and mailed out on a monthly basis. Information concerning tax-deductible donation to the Military Families Fund.**

#### **Make a contribution:**

- On-line: [http://www.cfpsa.com/en/corporate/mfamily/donate\\_e.asp](http://www.cfpsa.com/en/corporate/mfamily/donate_e.asp)
- Setting up a monthly payment deduction using the MFF monthly payment deduction form:  
<http://www.cfpsa.com/en/corporate/mfamily/pdfs/Payment%20Deduction%20FormMFF.doc>
- By mail – make cheque or money order payable to

CFCF - Military Families Fund  
c/o Canadian Forces Personnel Support Agency  
4210 Labelle Street  
Ottawa, ON K1A 0K2

- By calling 1-877-445-6444

## Operation Santa Claus

<http://www.cfpsa.com/en/corporate/OpSanta/Index.asp>

### BACKGROUND

Operation Santa Claus began in 1991, when a group of Montreal housewives organized sending Christmas packages to their serving spouses on Peacekeeping duties. The packages consisted of cards and greetings from family and friends from all across Canada. In addition, donated items from local businesses were obtained and included with the gifts. Within a short time, OSC had expanded across Canada. Spouses of serving members, local MFRC's, bases or area region headquarters personnel all joined in to organize and coordinate their local OSC programs.



Although each local OSC program was very successful in providing Christmas packages, the volunteer nature of the operation restricted full use of public resources to support the exercise and the co-ordination was at best a hit and miss proposition. As a result, the operation failed in 1992, 1994 and 1996. In 1997 DComd LFC requested that CFPSA investigate co-ordination of OSC from NDHQ. After the agency analysed this operation it was determined that OSC could become a CFPSA activity with support from 3CSG and 25 CFSD in Montreal. On 30 Dec 97, DGPS accepted OSC and tasked CFPSA with the support for OSC. Today, OSC receives donations to serve up to 4,000 deployed members.

Operation Santa Claus's success can be attributed to the outstanding response of the Canadian public showing support for our men and women of the Canadian Forces.

## Support Our Troops

<http://www.cfpsa.com/en/corporate/newscentre/support/>

In addition to providing morale and welfare programs, activities, and services to enhance the quality of life of the CF community, the CFPSA offers Canadians several ways of supporting the dedicated men and women who serve our country.

- **Making a donation:** In order to avoid disappointment and to ensure that the CF logistics system is not overburdened, individuals wanting to conduct donation campaigns are encouraged to do so in accordance with the following programs:
  - **Donate to CF Personnel Assistance Fund (CFPAF)**
  - **Donate to the CF Hospital Comforts Program**
  - **Donate to Operation Santa Claus**
  - **Donate to Military Families Fund**
  - **Donate to CF Soldier On**
  - **Donate to Military Family Resource Centres**
- **Buy official "Support Our Troops" merchandise:** The only "Support Our Troops" merchandise sanctioned by the CF, includes ball caps, t-shirts, car and fridge magnets, cling vinyl window decals, bracelets, lapel pins, and more. Order these and other items online at [CANEX](http://www.cfpsa.com/canex). *All proceeds from the sales of CFPSA "Support Our Troops" items are reinvested directly into morale and welfare programs for CF members and their families.*
- **Wear red on Fridays:** Wear red on Fridays to show support for the CF and their families. (Red "Support Our Troops" t-shirts and golf shirts available at: [www.cfpsa.com/canex](http://www.cfpsa.com/canex)).
- **Write to the Troops:** Let CF members know they are appreciated by posting a message on the online message board at [http://www.forces.gc.ca/site/Community/Messageboard/index\\_e.asp](http://www.forces.gc.ca/site/Community/Messageboard/index_e.asp)
- **Become an employee of the CFPSA, Staff of the Non-Public Funds, CF:**
  - **Deployed operations:** CFPSA deployed operations employ civilian personnel on six-month rotations to deliver morale and welfare programs for deployed CF members; from barbers to food and retail cashiers (including Tim Hortons), to fitness, recreation, and travel coordinators. Those interested can apply online at: [www.cfpsa.com/en/psp/Deployed/index.asp](http://www.cfpsa.com/en/psp/Deployed/index.asp)
  - **Domestically:** Approximately 5,600 employees are serving the men and women of the CF and their families throughout Canada. For all positions, visit [www.cfpsa.com/en/corporate/services/hr/index.asp](http://www.cfpsa.com/en/corporate/services/hr/index.asp)
- **Offer military leave to employees or students:** Members of Canada's Reserve Force are needed to serve on CF operations both at home and overseas. With the support of their employers or educators, these

reservists can serve Canada without having to lose their permanent civilian jobs or having to face academic penalties. Organizations interested in implementing a military leave policy should contact the Canadian Forces Liaison Council at 1-800-567-9908 or visit [www.cflc.forces.gc.ca](http://www.cflc.forces.gc.ca).

- **Place an ad in Canadian Forces Newspapers (CFN):** CFNs have a circulation of over 70,000, reaching 15 military bases in seven provinces. Visit [www.cfpsa.com/newspapers](http://www.cfpsa.com/newspapers) for more information.
- **Become a corporate sponsor:** The CFPSA teams up with Canada's corporate community to ensure the availability of high-calibre programs, products, and services for specific morale and welfare activities. For further information on corporate sponsorship, visit: [www.cfpsa.com/sponsorship](http://www.cfpsa.com/sponsorship).
- **Become a Military Friendly Vendor:** Support Our Troops by participating in the CANEX Discount Program (CDP). The aim of the CANEX Discount Program is to provide our authorized patrons access, at discounted rates, to a wide range of commercially available goods and services. For further information on adding your company to the growing directory of military-friendly businesses, please visit: [www.canexdiscounts.ca](http://www.canexdiscounts.ca).

Information on shipping personal mail or parcels to deployed members can be found at the following links:

For groups and individuals external to the CF:  
[www.cfpsa.com/en/psp/donations/index.asp](http://www.cfpsa.com/en/psp/donations/index.asp)

For CF family members and personal friends:  
[www.cfpsa.com/en/psp/mil/sending\\_e.asp](http://www.cfpsa.com/en/psp/mil/sending_e.asp)

## **NO CARE PACKAGES**

The mission re-supply system is designed to move operational and operational support equipment. Donated goods do not qualify as such, and can only be moved when space is available. Such space is extremely limited and its use requires extensive coordination in order to keep it under control. If you are an individual or group external to the CF, please use one of the options listed above.

This restriction does not apply to CF family members and personal friends who can send parcels to individual CF members overseas by following guidelines available at:

[http://www.cfpsa.com/en/psp/mil/sending\\_e.asp](http://www.cfpsa.com/en/psp/mil/sending_e.asp)

